

Critical Information Summary

This Critical Information Summary contains some important information for your plan. It's a good idea to read it.

Vodafone BYOD (Bring Your Own Device) Plans

This is a SIM Only Postpaid Mobile service available for purchase at an eligible Apple retailer.

Plan name	\$69 BYOD 24 month Plan
Min monthly charge	\$69
In store handset credit If handset credit exceeds cost of the phone, remaining credit will be forfeited.	Up to \$1000
Included Data	150GB
Speed experience once included data is exhausted	No excess data charges in Australia. Continue to access data at speeds of up to 2Mbps. At 2Mbps, you can check your socials, browse the web and stream music but is not suitable HD video. For more info see our Speed Guide .
Standard national calls, SMS & voicemail	Unlimited
Standard international mins to Zone 1 destinations	1000
Standard international mins to Zone 2 destinations	-
International Pay As You Go call rates	Check out our support page for international call rates at vodafone.com.au/support/plans/international-calls
Minimum term	24 Months
Minimum cost (Doesn't include any additional phone payments)	\$1,656
Early Plan Termination Fee	50% of plan fees x months remaining If you upgrade or change your plan, an Early Termination Fee for your plan will still apply.
Handset credit Early Termination Fee	\$1000/24 x months remaining
Maximum plan termination fee	\$828
Maximum handset credit termination fee	\$1000
International Roaming	International Roaming is active on this Plan, by default. You can deactivate Roaming in the My Vodafone app or by calling 1555 . You will be charged \$5 Roaming per day in Eligible destinations, which allows you to use your normal Plan inclusions. Once your data inclusion is exhausted, you will automatically be charged \$5 for each 1GB of Additional Data, which will rollover for one billing month. If you use your service in a destination which is not an Eligible Destination, you will be charged our Pay As You Go Rates. Roaming costs are additional to you minimum monthly spend commitment. The list of Eligible Countries and Roaming Rates can be found at vodafone.com.au/roaming .
Standard international video calls	1.5 x international call rates + 40c flag fall
123 (incl. 0414123123) Ask Anything	\$1.30/minute and \$3.10 connection fee
1223 & 1225 Directory assistance	\$0.95/minute and \$1.50 connection fee
Your unused allowances will expire each month at the end of your billing cycle. All inclusions are for use in Australia.	

Information about the service

No Excess Data charges in Australia

Once you exceed your included data allowance, you will receive data at speeds of up to 2Mbps. Heavy data users may experience slower speeds than other users during busy periods. Actual speeds you reach will continually vary depending on many factors such as device capabilities, location, network congestion, network coverage, if you are roaming, and if you are a heavy data user.

Tethering

Tethering permitted to personal devices only, but must not be used in a modem or as a substitute for a home internet service. For more information, check out our [speed guide](#).

Offers and promotions

Special promotional offers relating to your plan (if any) are not shown in this Critical Information Summary. To check your plan details including any applicable offers, please call 1555 from your Vodafone mobile, or call 1300 650 410 from any phone.

Phone

You must bring your own compatible phone to use this plan.

Sharing

If you have more than one Vodafone Infinite (excluding Ultra+ Plan), Vodafone BYOD, Plus, Team or Vodafone Infinite Data Plan on your billing account, the included data allowances on those services will automatically combine into one pool. The data included in any other Plan on your account is not shareable and vice versa. Excludes data capped at speeds of up to 1.5, 2, 10 or 25Mbps. Data sharing is only available on up to 10 services. You can opt-out of sharing by calling 1555.

Bundling

You don't have to bundle this service.

Other information

My Vodafone	You can keep track of your call and data usage and make changes to your account through My Vodafone. You can access My Vodafone by downloading the app, or head to vodafone.com.au/myvodafone to set up your username and password to access My Vodafone through a web browser.
Tracking usage overseas	You can check your Roaming usage via My Vodafone, or call customer care free from your Vodafone phone on +61 426 320 000 .
Premium Services	As a default, Premium Services including Pay with Vodafone (e.g. purchasing third party content) are enabled on your account, and incur costs in addition to your monthly plan fee. Before using a Premium Service, always check the costs associated with this service. To block Premium SMS services or make a complaint, please call 1555. For more info visit vodafone.com.au/support/device/premium-services
We're here to help	Check out our online support section at vodafone.com.au/support . Otherwise, call us on 1300 650 410 , or 1555 from your Vodafone phone. If, after speaking with us, you aren't happy with the outcome you may also contact the Telecommunications Industry Ombudsman on 1800 062 058 , or head to tio.com.au
Bill	You will receive your bill free via email, and you can access it at any time through My Vodafone. If you'd like a paper bill posted, we can send you one for a fee of \$2.20. For customers on shared plans, only the account holder will receive a bill. This bill will show the total for all the shared plans, and the individual plan summary.
Coverage	The quality and availability of some services and the speeds you reach will continually vary depending on many factors such as your location, your device capabilities, network congestion, network coverage, if you are roaming or if you are a heavy data user. For more info, head to vodafone.com.au/coverage

For information on other plans, head to vodafone.com.au/cis. To view the full terms and conditions for this plan, head to vodafone.com.au/terms. Personal (and Small Business) use only. Vodafone's Fair Use Policy applies to any unreasonable use of plan inclusions. This includes use of any 'Unlimited' or 'Infinite' offerings. Head to vodafone.com.au/sfoa.